Real Vs Fake Tech Support Companies

Services like online tech support have a huge potential to help far more people than ever before. However, apart from the majority of genuine experts, there are some fake tech support companies who **prey upon innocent computer users** by purposely misleading users so they will buy services that were never needed, stealing payment information, stealing user privacy and identity, asking for confidential information like social security numbers and more.

So, it is important to know a few ways of distinguishing between real and fake tech support companies. Here are some clues for your reference.

1. **Receiving an unsolicited call**
   Scammers obtain your contact info from public directories and call you using various tactics to gain your trust. Often they claim they are from a well-known computer company or Internet service provider claiming that you have a problem with your computer and want to help you by logging in to your computer.

2. **WARNING - Your Computer May Have a Virus…Call ###-###-####**
   Pop Ups or Websites that warn of infection with a phone number to call are scams. Scammers hijack trusted websites and inject an urgent message that your computer may be at risk and to call ###-###-####. Avoid calling these numbers and never let them have access to your computer.

3. **Do not trust offers with big names**
   If a big named company calls you offering their tech support services for cheap prices, it's often too good to be true. Companies like Microsoft, Apple, Dell, Samsung, Apple, HP, Sony etc. do not call customers to sell their tech support. If you get such call, ask for verification details of their regional office, contact person's details etc.

4. **Do NOT be rude**
   If you find yourself on the phone with a scammer, advise them you aren't interested and exit the phone conversation. Do NOT be rude. Scammers are often part of a professional criminal network, terrorist group, or some other malicious group from around the world.

5. **Review the company website**
   A real tech support company will have some combination of certifications, reseller status, blog posts, lots of content, verifiable member of chamber of commerce, verifiable member of BBB, can be verified by third party certifications on other websites, etc.

6. **Seek help from others**
   Take down the company and caller name and phone number and check with a trusted family, friend, neighbor, colleague or search engine to determine if the call is legitimate or not.

Don't fall for gimmicks that end up with you buying services you don't need or worse, your confidential information stolen.

Call **1-888-576-2578** for help with virus and spyware infections and computer tune up.

See http://RockStarVirusRemoval.com for details.

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